

# Lean Continuous Improvement... "What Enables a Successful Journey"



September 17, 2020  
Hosts: Jim Floyd & Emily Lee



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## Your Hosts for today's webinar...

Marketing Team



**Emily Lee**  
Program & Partner  
Relations Coordinator



Client Services Team



**Jim Floyd**  
Technical Specialist



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## Why are we here today?

Lean Continuous Improvement...  
What Enables a Successful Journey?

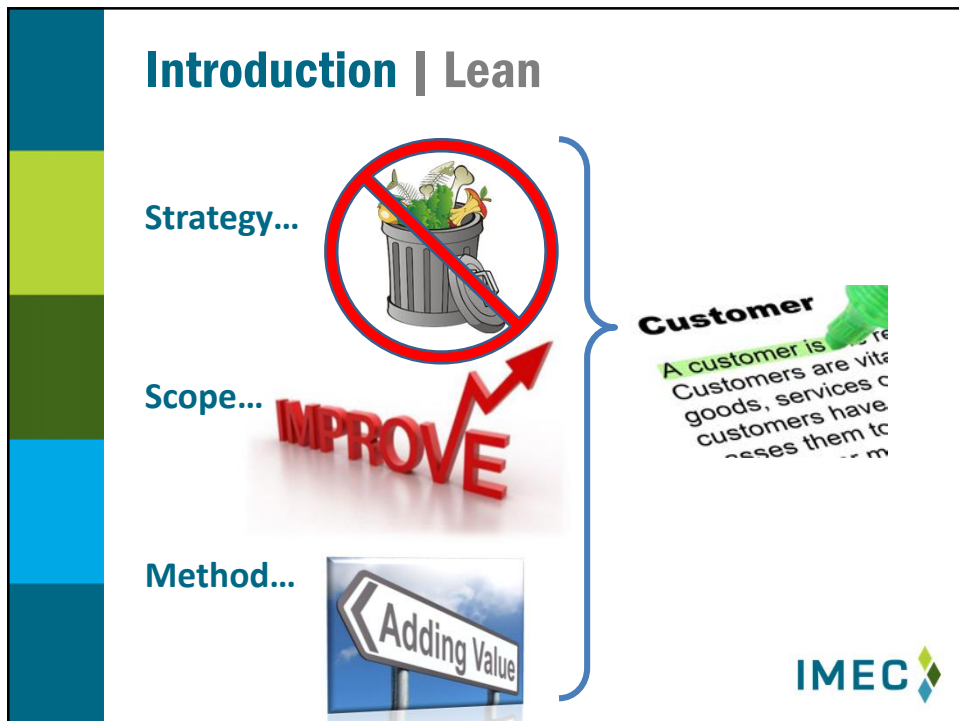
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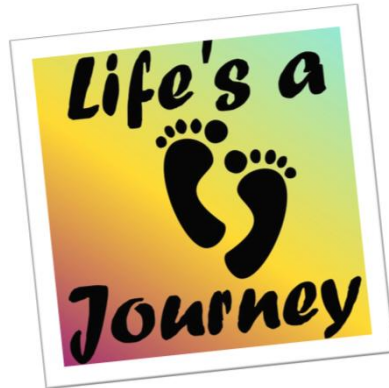


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## Introduction | Lean



... and Lean Continuous Improvement is too!



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## Introduction | Lean



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**Lean Continuous Improvement...**  
"What Enables a Successful Journey"

**Commitment, Patience, and the Voice of the Customer**

**Courage to Experiment and Willingness to Fail**

**Leadership, Coaching, Managing Change and Organization-wide Employee Engagement**

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**Lean Continuous Improvement...**  
"What Enables a Successful Journey"

**Commitment, Patience, and the Voice of the Customer**



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**Lean Continuous Improvement...**  
"What Enables a Successful Journey"

**Courage to Experiment and Willingness to Fail**

"Observation is a passive science, experimentation an active science".  
Claude Bernard 1813–78 French physiologist

"If we do what we always did, we will get what we always got".  
Adaptation from Henry Ford, Albert Einstein and others



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**Lean Continuous Improvement...**  
"What Enables a Successful Journey"

**Courage to Experiment and Willingness to Fail**



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## Lean Continuous Improvement...

"What Enables a Successful Journey"

Leadership, Coaching, Managing Change and Organization-wide Employee Engagement



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## Lean Continuous Improvement...

"What Enables a Successful Journey"

Leadership, Coaching, Managing Change and Organization-wide Employee Engagement



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# Lean Continuous Improvement...

"What Enables a Successful Journey"

Leadership, Coaching, **Managing Change** and Organization-wide Employee Engagement

改 **KAI=Change**  
 善 **ZEN=Good**  
 改善 **KAIZEN (Continual Improvement)**

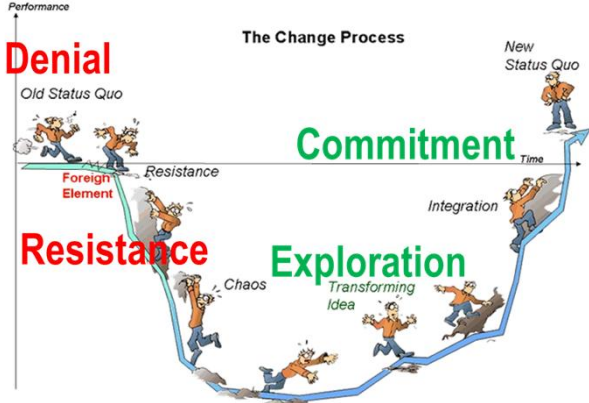


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# Lean Continuous Improvement...

"What Enables a Successful Journey"

Leadership, Coaching, **Managing Change** and Organization-wide Employee Engagement



**Denial**  
Old Status Quo

**Resistance**  
Foreign Element

**Chaos**  
Exploration  
Transforming Idea


**Commitment**  
Integration

**New Status Quo**

The Change Process

Performance

Time



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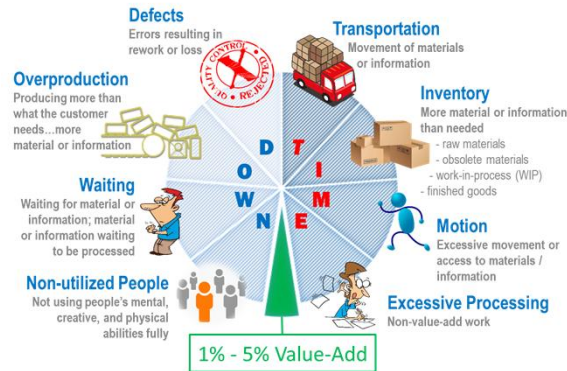


# Lean Continuous Improvement...

“What Enables a Successful Journey”

## Leadership, Coaching, Managing Change and Organization-wide Employee Engagement

Typically, 8 Wastes represent the Non-value-add.



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# Lean Continuous Improvement...

“What Enables a Successful Journey”

## Leadership, Coaching, Managing Change and Organization-wide Employee Engagement

A set of Lean tools, working in concert, to assist in achieving a Lean state.



**Suite Level: Optimize**

- Pull / Kanban
- Cellular Flow
- Total Productive Maintenance
- Overall Equipment Effectiveness

**Main Level: Improve**

- Teams
- Plant Layout
- Batch Size Reduction (One-piece flow)
- Quality at the Source
- Point of Use Storage
- Quick Changeover
- Standard Work

**Foundation Level: Stabilize**

- Employee Engagement
- Daily (Visual) Management / Gemba Walks
- Improvement Kata / Coaching Kata
- 5S Workplace Organization
- Problem Solving
- Transactional Process Improvement
- Variation Reduction



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# Lean Continuous Improvement...

“What Enables a Successful Journey”

Leadership, Coaching, Managing Change and Organization-wide Employee Engagement



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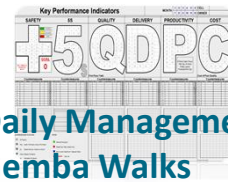
# Lean Continuous Improvement...

“What Enables a Successful Journey”

Strategic Thinking, Planning, Deployment and Daily Management



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“What Enables a Successful Journey”

## Closing Thoughts...




*We can do it!*

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# Lean Continuous Improvement...

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Thank you for joining us today!

**What questions do you have for us?**



*We can do it!*

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