



**Q: Does AdvantaClean work or have experience cleaning in manufacturing facilities? These slides seem to highlight offices and rest rooms.**

A: Yes, we do have experience in cleaning manufacturing facilities. The graphics are to create an understanding of what are common high touch items. Manufacturing can look different from one facility to the next. The manufacturing space cleaning protocol should be tailored to fit the needs of the facility.

**Q: How does the clean-up area happen in an industrial environment?**

A: It is the same as within any facility. High Touch point surfaces. This would include any equipment and horizontal surfaces.

**Q: Although some viruses can live on surfaces for 9 days. The most recent information states this virus remains viable for 1 day on corrugate and 3 days on hard surfaces.**

A: This statement is correct. New research is leading towards 3 days on hard surfaces. See information from the National Institute of Health: [www.nih.gov/news-events/news-releases/new-coronavirus-stable-hours-surfaces](http://www.nih.gov/news-events/news-releases/new-coronavirus-stable-hours-surfaces). Also, the virus does also lose "viability" the longer it dwells on a surface. There is also research to reflect cases where viruses remains viable on a surface longer than the 3/1/4hrs as illustrated in the article above. See the CDC research on the Princess Cruise line attached to this email. The information is on page four of the document. It is the highlighted information.

**Q: What would the specific products and procedures for in-house keyboard, touchscreen, and phone cleaning?**

A: We recommend a botanical based cleaner for personal use without PPE. Benefect has a registered product. See the attached list of EPA approved disinfectants for more product recommendations. Preferred method is a single use wipe or use a fresh side of the rag with each clean. A thyme oil based botanical disinfectant was mentioned.

**Q: We are trying to balance proper cleaning without depleting our supplies with all the lysol and wipes unavailable for purchase. Any assistance in where we can purchase the materials necessary to stay clean?**

A: This is certainly a current challenge for everyone. There are really no good answers for a place that has plenty of inventory. I would suggest calling your suppliers and getting on the list for when the next order arrives. It's a practice we are using until supply catches up.

**Q: How frequently should you have preventative proactive services?**

A: Best case scenario is a weekly cleaning. We find that most facilities are calling on a bi-weekly and monthly basis.

**Q: What are the cost ranges?**

A: There is an \$1800 minimum for most services. The minimum can be manipulated depending on length of contract (Proactive Cleaning). Contact Emily Lee ([elee@imec.org](mailto:elee@imec.org)) to learn about a 25% discount.