



FOR IMMEDIATE RELEASE

MEDIA CONTACT:

Kristy Johns, IMEC
Marketing Manager
309-677-2977
kjohns@imec.org

Alissandra Calderon, Saint Anthony Hospital
Manager, Marketing & Communications
773-484-1893
acalderon@sahchicago.org

Saint Anthony Hospital Awarded 2019 IMEC Silver Award for Excellence by the IMEC Recognition Program

Peoria, IL – November 19, 2019 – IMEC has announced Saint Anthony Hospital of Chicago, IL as a recipient of the 2019 IMEC Silver Award for Excellence.

“At a time when community hospitals are faced with limited resources, Saint Anthony Hospital continues to excel in delivering the highest quality of care to the patients we serve,” said Guy A. Medaglia, President and CEO of Saint Anthony Hospital. “We are honored to be recognized for the IMEC Silver Award for Excellence, demonstrating our commitment to continuous improvements having previously earned two consecutive Bronze Awards. This high level of recognition embodies the values of our hospital and reflects the dedication of our physicians, leadership and staff. The Baldrige framework has been instrumental in implementing strategies at Saint Anthony Hospital to excel as a top performing health care organization.”

The IMEC Silver Award for Excellence is granted to those organizations who demonstrate effective, systematic, well-deployed approaches that respond to the overall requirements of most Baldrige Framework for Performance Excellence criteria items and are aligned with organizational needs. The organization must show key approaches are being systematically evaluated and improved, and reported results demonstrate improvement trends and/or good performance in areas important to the accomplishment of the organization’s mission.

For more than a century, Saint Anthony Hospital has been a community-centered organization, serving more than 400,000 residents on Chicago’s West and Southwest Sides. Saint Anthony Hospital, its affiliated clinics, including the 5-star rated Dialysis Center, and community wellness centers provide quality health and wellness services, as well as a wide variety of bilingual community health education, counseling and mental health programs. Most recently, Saint Anthony Hospital was ranked #2 in Illinois by the Centers for Medicare and Medicaid Services (CMS) for Patient Safety.

“Saint Anthony Hospital has demonstrated perseverance in their pursuit of quality as a repeat IMEC Award applicant and receipt of the 2019 IMEC Silver Award,” said Ben Krupowicz, Executive Director of the IMEC Recognition Program. “Their alignment with the community is evident in how they make decisions, listen to their customers, and use their resources for societal



well-being, and to support key communities for the neighborhoods on Chicago's west and southwest side."

The 2019 Board of Examiners – comprised of 52 experts in business, education, health care and government – spent more than 1,100 hours assessing each applicant in seven categories: leadership; strategic planning; customer focus; measurement, analysis and knowledge management; workforce focus; operations focus; and results. The IMEC Panel of Judges is responsible for validating the integrity of the IMEC Awards for Excellence process and determining recognition levels for each applicant. The panel is composed of experts selected from all industry sectors and represents various geographic areas of the state of Illinois.

Since 1994, there have been 288 applicants, approximately 1,700 examiners, representing nearly 170,000 hours of work, resulting in appropriately \$7.4 million in volunteered time – all to make Illinois organizations more competitive, create jobs, and improve communities. As your preferred resource for growth and enterprise excellence, IMEC also offers training and support to help you address the Baldrige Criteria from leadership to results.

For more information on how your organization can benefit from services provided by IMEC, visit www.imec.org or call 888-806-4632.

For more information on the Baldrige Performance Excellence Program, visit www.nist.gov/baldrige/.

###

About IMEC

IMEC leverages the Baldrige Excellence Framework as a foundation for driving organizational improvement and innovation across the state of Illinois. By providing a range of hands-on, goal-oriented solutions in the areas of leadership; strategy; customer engagement; measurement, analysis, and knowledge management; operations; and workforce, IMEC leads organizations in their mission to improve business results and to create sustainable competitive futures. Through the Recognition Program, IMEC celebrates the organizations committed to achieving enterprise excellence and sets them apart as a true class of distinction.