

Success in **Operations**

Custom machine shop focuses on ISO strategy to develop new sales.

SHARE MACHINE



10 Employees



Aurora, Illinois



www.sharemachine.com

SITUATION

Share Machine was in need of developing a strategic quality plan in order to not only maintain their relationships with three major universities but exceed their expectations. As a partner with a Big 10 university's racing team, Share Machine also does work for university Engineering, Physics/Astronomy and Aerospace departments. With the ultimate goal of diversifying into additional markets and creating new revenue streams, Share Machine needed to focus on a quality system registration and fast.

SOLUTION

Working on site with Share Machine President, Zekir Share, IMEC performed a gap analysis, developed a road map for certification, developed and implemented a training record system, an internal audit system and a corrective and preventive action system. IMEC helped modify the necessary documents—enabling Share Machine to become certified. Achieving registration to the ISO 9001:2008 standard clearly demonstrated Share Machine's company-wide commitment to providing their partners with a quality product and service. This commitment is reflected by all members of the team.

RESULTS

- Successful registration to ISO 9001:2008 standard
- Significant improvement in quality
- Reduction in rework hours
- New business opportunities

“ *This certification illustrates that we have a strong commitment to quality at all levels of the organization and a commitment to quality to all our customers.* **”**

- Zekir Share, President



info@imec.org | 888-806-4632