



# Conference on Enterprise Excellence

February 22, 2018 | 8:30am – 4:30pm

Hamburger University | 2715 Jorie Blvd | Oak Brook, IL

8:00am – 8:30am	Registration & Networking
8:30am – 8:40am	Welcome
8:40am – 9:30am	Best practice sharing by the 2016 ILPEX Award for Excellence recipients
9:30am – 9:45am	Networking Break
9:45am – 10:20am	Best practice sharing by the 2016 ILPEX Award for Excellence recipients
10:30am – 11:05am	Breakout Sessions 1A & 1B
11:15am – 11:50am	Breakout Sessions 2A & 2B
12:00pm – 12:35pm	Keynote Address
12:35pm – 1:20pm	Lunch & Networking
1:20pm – 1:55pm	Breakout Sessions 3A & 3B
2:05pm – 2:40pm	Breakout Sessions 4A & 4B
2:40pm – 3:00pm	Networking Break
3:00pm – 3:35pm	Breakout Sessions 5A & 5B
3:45pm – 4:25pm	Panel on Lessons Learned: 2016 ILPEX Award Recipients
4:25pm – 4:30pm	Closing Remarks

Breakout Session topics to include:

- Building a “world class” organization
- Workforce onboarding, training and retention
- Trends in continuous improvement
- Customer engagement strategies for growth
- Creating a culture for organizational excellence
- Engaging leadership in the pursuit of excellence
- Benefits of the ongoing pursuit of enterprise excellence
- Leveraging lean principles
- Protecting your organization with cybersecurity
- Panel discussion: Lessons learned from the 2016 ILPEX Award for Excellence recipients
- Panel discussion: Regional performance improvement experts



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